



PRESS RELEASE

National Chimney Sweep Guild Issues Warning Against Fraudulent Chimney Companies

January 26, 2024—The National Chimney Sweep Guild (NCSG) is taking a firm stand against the rise of fraudulent chimney companies falsely claiming association with our organization.

In recent months, we have observed a concerning trend of unauthorized entities abusing our credentials and logos to mislead consumers into believing they are certified members of the NCSG.

These deceptive companies not only pose a serious threat to the reputation of our industry but also jeopardize the safety and satisfaction of customers. The NCSG has received reports of substandard work, exorbitant pricing, and unethical business practices from individuals who unknowingly hired these deceptive service providers.

As the leading advocate for the chimney and venting industry, the NCSG condemns such deceptive practices and is committed to protecting consumers from falling victim to these fraudulent companies. We urge the public to be vigilant and take the following precautions when hiring chimney sweep services:

- **Verify Certification:** Before engaging any chimney company, ensure that they are genuinely certified. The NCSG provides a free [online directory of certified chimney sweeps](#). Customers can use this resource to verify that their chimney professional is certified. Certified chimney professionals adhere to a strict code of ethics and standard of professionalism.
- **Beware of Red Flags:** Exercise caution if a company demands immediate payment, lacks proper identification, or refuses to provide references. Research whether the company has a real physical address. These could be indicators of a fraudulent operation.
- **Report Suspected Fraud:** If you encounter a company falsely claiming NCSG certification or you suspect fraudulent activity, please report it to the NCSG immediately at office@ncsg.org or (317) 837-1500. Your assistance will help us take action against these fraudulent companies.

The NCSG remains dedicated to upholding the highest standards in the chimney service industry.

ABOUT THE NCSG

The National Chimney Sweep Guild (NCSG) is a 501 (c) (6) non-profit trade association that promotes the success of chimney and venting businesses. The NCSG promotes safety, education, business development, and advocacy for its members.

CONTACT

National Chimney Sweep Guild
(317) 837-1500
office@ncsg.org
www.ncsg.org